

The Lodge Guest House

Access Statement

Introduction

The Lodge is a former Victorian town house and is placed in the quiet district of Swindon's Old Town. It has been a guest house since its conversion in 1980. The building is situated half way between 'Old Town' and 'New Town' on a hill.

We aim to meet the needs of all our guests. The following statement is a summary of our provision. If you have any specific questions please feel free to contact us and we will endeavour to help.

Pre-Arrival

- We are situated on a quiet residential street at the end of a terrace of houses with a tarmac driveway to the side of the building providing vehicular access to the rear of the property and the car park.
- There is a bus and main train station approximately six – ten minutes walk away down hill.
- There are a number of local bus stops within a few moments walk situation on both Victoria Road and Drove Road (at either end of our street). These provide routes all around Swindon and the local area.
- There are a number of local taxi services that have accessible taxis. If required we can make a booking for you.

- The nearest shops and cash points are less than two minutes walk away.
- Our website www.thelodgeswindon.co.uk provides pictures of our accommodation and further information about services provided.
- We can be contacted by telephone, fax or email. Please see the 'contact information' section at the end of this document for further details.

Arrival and Car Parking

- Please advise us of your time of arrival so we can be sure to have your room ready and welcome you.
- There is ample free car parking on the road to the front of the guest house in addition to our on site car park. There is a low kerb and no gradients.
- To gain access to the car park, drive down the alleyway to the side of the property, open the white five bar gate and park as efficiently as possible to enable parking for five cars. There are no markings. Please close the gate behind you.
- The surface is level, mainly flat (except the gated entrance) and tarmac.
- We offer assistance with luggage if required.
- Guests are escorted to their room and facilities explained.

Main Entrance

- There is a small front gate (71cms wide) and a concrete footpath to the outer front door.
- There is a threshold step which is 20cms deep to gain access to the small vestibule which is restricted for space (150x90cms) and only suitable for wheelchair access with assistance.
- The inner front door is always locked so please ring the bell on your arrival. If for any reason there is no answer please ring the telephone number displayed on the sign.
- The front door is 76cms wide.
- The hallway is large and seating is provided.
- There is fitted short pile carpet on the floor.

- There are no steps to either of the ground floor rooms.

Public Areas

- There are 16 stairs (with treads 17cms deep), with a hand rail on the right hand side, leading to two first floor ensuite bedrooms, and a further four stairs up to a half landing. From here there are two stairs (with treads 20cms deep) down to gain access to the remaining three first floor ensuite bedrooms.
- First floor corridors are at least 76cms wide.
- A stairway (60cms wide at its narrowest) with 11 stairs lead from the half landing to the one ensuite bedroom on the second floor (treads 20cms deep).
- The covering on stairs and corridors is fitted short pile carpet.
- The breakfast room and one bedroom are on the ground floor. A second lower ground floor ensuite bedroom is accessible from the rear of the property.
- The corridors to the breakfast room and ground floor bedroom are 64cms wide at the narrowest point.
- Floor covering in the breakfast room and corridor leading to it is woodblock.
- The building is centrally heated throughout with thermostatic valves fitted to radiators which can be adjusted to suit individual needs. Both fans and portable heaters are available on request.

Dining Room

- Breakfast is served in the breakfast room on the ground floor. There is one small step down into the breakfast room (5cms deep).
- The doorway into the dining room is 64cms at the narrowest point.
- There are four separate tables. Furniture can be rearranged to suit individual needs.
- Tables have ample underspace. There are chairs without arms which can be moved.

- A radio provides background music at breakfast time. This can easily be switched off if requested.
- Menus can be provided in large print if required.
- Every effort is made to cater for special dietary requirements.

Bedrooms

Ground floor bedroom (large room).

- Can either be kingsize bedded or a twin bedded room, with an archway through to a further single bedroom.
- Doorway 71cms wide.
- The bathroom has a large corner bath with shower above.

First floor bedrooms

- Three single rooms with ensuite shower, one twin and one double with ensuite bath and shower.
- Doorways 71cms wide

Second floor bedroom (large room)

- Family room with one double and two small single beds, with ensuite bath and shower.
- Doorway 71cms wide

Lower ground floor bedrooms with separate access.

- Door 63cms wide. Threshold step (11cms) into corridor. Single bedroom to the right, and separate kingsize/twin bedroom.
- Bedroom doorways 63cms wide.
- Ensuite shower room off main large bedroom.

Bedroom facilities:

- There is a generous hospitality tray provided in each bedroom. A selection of teas, coffees, sugar and milk is provided as well as biscuits. Fresh milk is provided upon request.

- Each bedroom is equipped with a hair dryer, iron and ironing board.
- A TV with remote control is provided in each room and a small fridge and microwave are located on the landing for the smaller rooms.
- If requested in advance a fridge and microwave can be provided for the larger rooms.
- A welcome folder in each room contains information about the guest house and useful local information.
- All bedrooms are spacious, well furnished and have easy access to the beds. All floors are covered with fitted short pile carpet. At least one chair is provided in the room.
- Bedding is changed regularly, but for environmental reasons not everyday. If this is preferred please specify at the time of booking.
- Bedrooms have good colour contrast of floors, walls, fixtures and fittings. Beds can be raised on blocks and furniture rearranged if required.

Ensuite facilities

- Each ensuite has a shower cubicle or bath with shower above, wash hand basin and toilet.
- There is an ample supply of hot water.
- A bath towel, hand towel and face cloth are supplied for each guest and are changed at their request.
- A selection of shower/bath gel, shampoo and soaps are provided.

Additional Information

- A fire risk assessment is carried out annually by a local fire security firm who check and maintain all fire fighting equipment.
- Evacuation procedures are displayed in each bedroom.
- Emergency lighting and mains wired smoke detectors are fitted throughout.

- In accordance with the law, the building is totally non-smoking but guests who smoke can do so in the car park at the rear of the building.
- Small quantities of medication can be stored in the guest's fridges or larger quantities can be stored in the kitchen fridge by arrangement.
- Laundry facilities are available upon request.
- The dining room can be used for meetings/interviews by prior arrangement.
- Mobile phone reception is good with most networks, but there is also a call box in the hall if required.
- Wi-Fi internet access is available in all rooms.
- Assistance dogs are welcome.
- There is a local park 300 metres walk from The Lodge where dogs can get more exercise.
- We are able to use the front and back doors in the need of evacuation. The fire alarm rings continuously if evacuation is needed. If more assistance is required during evacuation, please notify us upon arrival.

Contact Information

- Address: The Lodge, 1 Hunt Street, Swindon SN1 3HW.
- Telephone: 01793 526952
- Fax: 01793 526904
- E-mail: info@thelodgeswindon.co.uk
- Website: www.thelodgeswindon.co.uk
- Hours of operation: Open all year. Mainline telephone answered 7am – 10pm.
- Local numbers for public transport or taxis are shown in the room folder and displayed in the hall by the telephone. Telephone directories and information on local attractions are provided in the hallway if required.

